AIMS AND OBJECTIVES

The Medical Department of Banaras Locomotive Works provides comprehensive health care services to its employees both serving, retired and their family members.

- Provision of curative, preventive, promotive and Industrial Health Services to Railway beneficiaries.
- Occupational health services, including pre-employment and in-service periodical Medical examinations, examination under Workmen's Compensation Act, monitoring of safety environment of works etc.
- Medical relief during Railway Accidents.
- Monitoring of quality of drinking water in Railway Colonies.
- Reproductive and Child Health Services including Family Welfare and immunization of vulnerable groups.
- Implementation of National Health Programmes.

QUALITY POLICY OF MEDICAL DEPARTMENT, BLW

- We are committed to provide cost effective medical services to BLW beneficiaries through qualified staff with a humane approach in a hygienic environment.
- Customer satisfaction will be our prime concerns along with our commitment to continually improve our services through periodic departmental interaction, reviews and audits.

MEDICAL DEPARTMENT BLW

Medical department in BLW renders comprehensive health care services to approximately 49,954 beneficiaries which includes serving and retired employees and their dependents.

To provide the medical and health care services BLW has:-

- 105 bedded fully equipped Central hospital.
- A health unit in west Colony Township.
- A First Aid Post in the workshop.
- Principal Chief Medical Officer is the head of Medical department. There are
 14 IRHS doctors sanction posts.

MEDICAL FACILITIES IN BLW HOSPITAL

- OPD Provides specialties as well as general out patient service with average attendance of 900 patients daily. Round the clock ambulance service is available.
- **Dental Unit** One fully equipped Dental unit is operational with part time dental surgeon.
- Specialist Services in Indoor Well equipped 105 beds, includes 4 ICCU and 6 Post Operative Ward beds. Provide Cardiac, Medical, Surgical, Urology, Plastic Surgery, Orthopedic, Gynae. &Obst., Anesthesia Pediatrics, ENT, Psychiatric, Endocrinology & specialized services.
- **Emergency Ward** -Well equipped 3bedded Emergency unit functions during non OPD Hours.
- Health Unit- One health unit, with one doctor working in West Colony
 Township BLW with average OPD attendance of 100 patients.

- First Aid Post One first aid post inside the workshop with round the clock ambulance service.
- Imaging Investigation Radiological X-ray, Dental X-ray, ECG round the clock.
- **Pathology** Performing round the clock hematology, bio-chemistry & serological test facilities with semi, auto analyzer and Cell counter.
- Operation Theatre Performing all major surgical operation in General Surgery, Urology, Orthopedics, Gynae. & Obst. Ophthalmology, ENT & Plastic Surgery, Operation Theatre is well equipped with Anesthesia work station, multipara monitor, Pulse Oximeter, Cardiac Monitor, Ventilator, C-Arm machine, Advance Laparoscopy & TURP units Operating Zoom microscope, Phaco machine etc.
- **Physiotherapy** Providing physiotherapy services with SWD M/c, Ultra Sound diathermy, Interferential Therapy, Wax therapy, Intermitted Traction & Various Exercisers.
- Family & Child Welfare Performing Sterilization operations, provides Antenatal & Postnatal Care and routine immunization. Distributes Condoms and Oral Pills.
- Special Drives Pulse Polio, School health, periodic check up of staff working in CRP shop & Battery section of ERS etc.
- Laundry Services Hospital has in house mechanized laundry for washing the cloths & linen in clean and hygienic conditions.
- Oxygen Generation Plan- A 610 LPM Oxygen Generation Plant is installed.
- Mortuary-Two chamber A.C.Mortuary.
- Library- Sant Kabir Granthalaya & Vachnalaya (Hindi Library) established in Hospital.
- Canteen- For patients and visitors.
- Services outsourced-
 - 1. Biomedical waste disposal.
 - 2. Sanitation of hospitals.
 - 3. CT, MRI, other investigations & cashless treatment of referral patients.

Emergency No. 44740 (Railway) Emergency No. 05422270462 Dressing Room No. 05422271437

Reception No. 44444 (Railway) First Aid Post (Workshop) 05422270564 Fire Bridge No. 05422270661

BACK GROUND

The provision of health facilities for BLW employees and beneficiaries started in 1963 as a dispensary in one of the type 3 quarter. In 2011, it was separated from North Eastern Railway, and was made an independent unit directly under administrative control of BLW.

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